Data lake: how Red Hat maintains data quality across multiple Drupal sites

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Problem
Discovery
Solution
Integration



Problem



Redhat.com is built on Drupal and single-page applications.



Organization-level data should be **consistent** and **accurate** across redhat.com.



Organization-level data is **duplicated** and managed by **different teams**.



Managing **data quality** across redhat.com is a **manual process**.



There has to be a **better way** to **share data** across the redhat.com ecosystem.



Discovery



Requirements

- Share data in a scalable and maintainable way
- Connect with different tech stacks
- Serve as a single source of truth
- Provide flexible data model/schema



Data Repository Types

- Relational database
- Data warehouse
 - Data mart
 - Operational data store
- Data lake





Relational database

- Structured transactional data
- Main features:
 - Data normalization
 - Compliancy

Example: Drupal database





Data warehouse

- Business intelligence focus
- Structured data
- Schema-on-write





Data Lake

- Flexible structure
- Scalable
- Schema-on-read
- Low maintenance



Data Lake Challenges

- Data rot
- Data governance
- Data compliance
- Data security
- Data availability



Data Lake Advantages

- Multiple data sources—Consistent access
- Protection against downtime
- Provides an additional, query-level, caching layer for production



Solution



Tech Stack

- Database Backend: MongoDB
- Indexing: Search API + Custom module
- Retrieval
 - GraphQL
 - Direct query



Indexing

- Custom Search API Backend
- Search API's index management
- Flexible schema for each data source
- Drupal provides access control, the data model, and the editorial experience



Retrieval

- Single-page applications: GraphQL
- Drupal: PHP MongoDB Driver



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Integration: Products





Red Hat Customer Portal

Product Experience

access.redhat.com/products



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Customer Portal Products

- Customer Portal helps our customers get the most out of their subscriptions
- Product information is core to our data organization
- Multiple teams and sites combine to make what is the Customer Portal



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Strategy

- Product data managed in Drupal
- Indexed to the Data Lake
- Queried via GraphQL
- Page built via GitLab pipeline (statically generated)
- Refreshed every 30 minutes



Integration: Learning Paths





Learning Path

A curated collection of content, directing users to learn more about a particular topic or product.



Integration: Learning Paths



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Cheat Sheet

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Cheat Sheet in Learning Path

Red Hat

Article in Learning Path

Learning Path content type

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Integration: Learning Paths

Resource displays

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Shared module



Learning Paths shared module

- Data Lake Learning Paths schema
- Data Lake query service
- Reusable code:
 - Services
 - Controller
 - EventSubscriber
 - Blocks
 - Constraints/Validators



Integration: Learning Paths





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Integration: Future Plans



Content Syndicated Patterns

 "Shared patterns" with embedded content for banners, footers, marketing content, etc.



Customer Portal

- Autobuilding product pages from the Data Lake (currently are Drupal nodes)
- Standardizing Product taxonomy across
 Customer Portal microsites
- Integrating with external systems (product life cycle, case management, developers.redhat.com, etc.)



Thank you

Questions?

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